



Bruce D. White Chief Executive Officer Knox Community Hospital

Letter to the Community

If you have followed the news in the past two years, you know that the healthcare field has undergone extraordinary changes—from the Affordable Care Act to the expansion of Medicaid to electronic medical records and much more. I am pleased to inform you that Knox Community Hospital continues to be at the forefront of those organizations that are not only adapting to these changes, but thriving as a result.

As you read this report you will find that 2012 and 2013 were years in which KCH made significant investments in our mission to provide quality and affordable healthcare to our friends and neighbors. A new second cardiac catheterization laboratory has placed our facility among the leading hospitals in Ohio for cardiac intervention. Our organization has been recognized as one of the top 15% of hospitals nationwide in the implementation of electronic medical records. Under the direction of Dr. Paul Taiganides, Knox Community Hospital is now a world leader in the revolutionary LINX procedure for treating chronic heartburn.

I believe our ability to adapt and thrive in a rapidly changing environment is a direct result of our unchanging commitment to be in the community, for the community. We will continue to provide new and expanded services while remaining a financially strong and vibrant organization because of you. We really do exist to serve the needs of this local community, and we will continue to make that our highest priority.

On behalf of the employees, physicians, volunteers, and generous donors of Knox Community Hospital, I want to thank you for the privilege of serving you. We are ... In the community. For the community.

Bruce D. White

Chief Executive Officer

Knox Community Hospital

Executive Team



Jeffrey Northup, DO, Chief Medical Officer
Bruce Behner, Chief Operating Officer
James Middleton, RN, MSN, MBA, Chief Nursing Officer
Michael Ambrosiani, Chief Financial Officer
Bruce D. White, Chief Executive Officer

Suzanne Helming, DO Jarrett Helming, DO

New Physicians

nox Community Hospital is fortunate to have added a skilled husband and wife physician team to our medical staff. Suzanne Helming, DO (otolaryngology/facial plastics) and Jarrett Helming, DO (orthopedics/sports medicine) chose to practice at Knox Community Hospital after visiting Knox County and feeling at home. Both from small towns in Ohio and Indiana, settling in central Ohio kept them close to their families.

"Practicing in Mount Vernon allows us to be part of the community; seeing our patients in the grocery store, at football games and in local restaurants. The state-of-the-art equipment available at Knox Community Hospital provides us the opportunity to offer excellent care to our patients. Knox Community Hospital was the best fit for both of us," shared Suzanne.

"We love being a part of the community."

New Physicians 2012-2013



David Brown, MD Urology



Sabrina Davis, DO Family Medicine



David deLorenzo, DO Hospitalist



Jarrett Helming, DO
Orthopedics/Sports Medicine



Suzanne Helming, DO
Otolaryngology/Facial Plastics



Jed Henry, MD Urology



Trent Timmons, DO Emergency Medicine



Jasmine Usher-Ledet, MD Family Medicine

Our Volunteers



Volunteer Appreciation Luncheon

ach year, more than 80 adults and many high school and college students provide a valuable community service, pursue personal growth and extend kindness to their fellow community members by volunteering at Knox Community Hospital. These dedicated individuals offer more than 14,000 hours of service annually—the equivalent of seven full-time employees—in central registration, the gift shop, waiting areas, visitor information, and many other departments throughout the hospital.

Partnering with area schools, colleges and universities, KCH has cooperative programs that include job shadowing, mentoring and preceptor programs. In 2012-13, area students spent 59,727 hours in a variety of departments.

Board of Trustees

he Board of Trustees is comprised of local community leaders who are dedicated to our charitable mission. They oversee the activities and functions of the hospital and its medical staff. Board members generously donate their time and talents to continually assess and monitor progress toward our vision. They are guided by the shared values of integrity, compassion, teamwork and excellence to best honor our commitment to the community.



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Patrick McLarnan
Amy D. Murnen, MD
Kim M. Rose
Ann Schnormeier
Joe Street, Secretary
Michael Sullivan, MD
Ian Watson
Gordon E. Yance, President



Hospital Leadership

eadership sets the standard for excellence at Knox Community Hospital, where serving through caring is a way of life. These teams lead by example and are proud to serve our friends and neighbors in exceeding the healthcare expectations of our community.

The values-driven executive management team oversees day-to-day function of the hospital from staffing to fiscal responsibility while encouraging and fostering a culture of teamwork. Moving the hospital forward to achieve a vision of excellence is their driving force.

The medical staff leadership team is responsible for creating and developing a culture of clinical excellence among physicians. They devote countless hours to provide the best possible care to Knox Community Hospital patients. It is their responsibility to oversee the quality of care and physician performance. Staying abreast of the newest medical advances, they share their knowledge and skill with the staff and the community.

Serving through Caring



Operations Team

Kwi Holland, Vice President of Information Systems

Jeffrey Northup, DO, Chief Medical Officer

Bruce Behner, Chief Operating Officer

Christine Ingram, Vice President of Physician Practices

Danielle O'Brien, Vice President of Finance

James Middleton, RN, MSN, MBA, Chief Nursing Officer

Michael Ambrosiani, Chief Financial Officer

Bruce White, Chief Executive Officer

Sandy Kollar, Vice President of Quality & Performance Improvement

Lisa Bragg, Vice President of Human Resources

Medical Staff Leadership

James H. Arant, MD
Michael Sullivan, MD
Kingsley Orraca-Tetteh, MD
Ron T. Martinson, MD
Trent J. Timmons, DO
Christopher Hetrick, DO
Paul Taiganides, MD (President)
Thomas McKinley, MD
Vernon D. Reynolds, RPh, DO







Investment in the Community

nox Community Hospital is dedicated to offering the highest quality acute healthcare services for Knox County residents. Each year, KCH makes significant investments in our ability to fulfill this mission — purchasing new equipment, launching new services, hiring new physicians and clinical staff, and ensuring our ability to deliver excellent service to our patients.

Over the past two years, the investments KCH has made are improving the quality of life in Knox County. A brand-new cardiac catheterization laboratory has made KCH a state leader in early heart attack care. Upgrades to our Perioperative Unit and Birthing Center are ensuring comfortable healing environments for our patients. New services such as New Vision are offering medical stabilization for those suffering from drug or alcohol addiction. And our implementation of our Electronic Medical Records system has been recognized as among the top 15% of all hospitals nationwide.

KCH continues to make these investments because we believe in our community, and take seriously our role in making Knox County and healthier and happier place to live.







New Cardiac Cath Lab

hen it comes to heart health, time is muscle. In the event of a heart attack, every minute matters. That is why Knox Community Hospital has invested in a new state-of-the-art cardiac catheterization laboratory. From the moment 911 is called—and 911 should always be called if you suspect you are having a heart attack—our team is preparing to provide the critical services necessary. Local EMS units are each equipped to transmit vital information to KCH directly from the field, which allows us to expedite each patient's care.

KCH is proud that our "door-to-balloon time"—the time between a patient arriving at our Emergency Department and the time our providers have opened a blocked artery—is well below state and national averages. This is a testament to our partnerships with first responders and our investment in catheterization labs that are the equal of any hospital in Ohio.

No one wants to have a heart attack. But if you do, it is good to know KCH is ready to provide the best possible care.





Perioperative and Birthing Center Upgrades

t Knox Community Hospital, we understand that environment matters. Our investments in upgrading our Perioperative Units and remodeling our Birthing Center demonstrate our commitment to ensuring a safe, comfortable healing environment for our patients. Whether having surgery or expecting a baby, our friends and neighbors deserve the best possible environment for their care.

Knox Community Hospital Perioperative Services provides care for every surgical patient, both inpatients and outpatients, and provides a comprehensive clinical experience. Perioperative departments include: Pre-Surgical Screening, Ambulatory Surgery Unit, Surgery Department, Post Anesthesia Care Unit and Central Sterile.

The KCH Birthing Center offers beautiful and spacious suites, enabling mothers and babies to remain in one room throughout labor, delivery, recovery, and postpartum care.

These suites offer a home-like setting with a sleeper sofa to accommodate overnight guests, such as tired new fathers. All the medical equipment is brought to the patients, so they can relax knowing everything is centered around them.



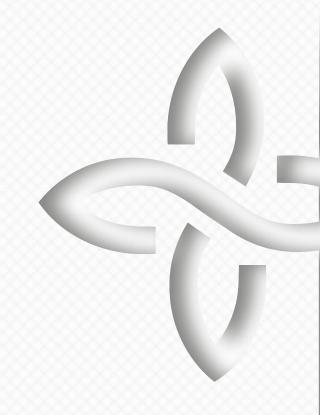


nder the guidance of Dr. Paul Taiganides, the KCH Heartburn Treatment Center is a world-wide leader in a revolutionary new treatment for chronic heartburn—LINX.

The LINX System is a small flexible band of interlinked titanium beads with magnetic cores. The magnetic attraction between the beads is intended to help the lower esophageal sphincter (LES) resist opening to gastric pressures, preventing reflux from the stomach into the esophagus. LINX is designed so that swallowing forces temporarily break the magnetic bond, allowing food and liquid to pass normally into the stomach. Magnetic attraction of the device is designed to close the LES immediately after swallowing, restoring the body's natural barrier to reflux.

Patients are placed under general anesthesia during the procedure, which generally lasts less than an hour. The LINX System does not require any anatomic alteration of the stomach. Most patients go home the day after surgery and resume a normal diet.

This procedure is revolutionizing the treatment of chronic heartburn around the world, and Knox Community Hospital is proud to be at the forefront of this life-changing procedure.



"The day I had my surgery is the day my reflux stopped.
I'm sorry I waited so long."

~ Steve Bemiller



New Vision and EMR

nox Community Hospital is committed to responding to the needs of our community and adapting to an ever-changing healthcare environment. Recently, we partnered with New Vision to offer an inpatient medical stabilization service for adults with drug, alcohol, or related issues. The service includes pre-screening, assessment, admission, medical stabilization, and an appropriate discharge plan for qualified patients. New Vision also offers a fully qualified treatment team including an attending physician and nursing personnel who utilize a multidisciplinary team approach in the stabilization of the patient.

As the healthcare industry moves toward a standard of Electronic Medical Records utilization, KCH is once again leading the way. We have invested millions of dollars in our implementation of McKesson's Paragon Hospital Information System. This investment offers a broad suite of multidisciplinary clinical applications that will disseminate patients' care information seamlessly from one care unit to another, from one physician to another, and between all other caregivers. KCH was recently recognized by HIMSS Analytics for achieving Stage 6 (out of 7 stages) in EMR adoption, distinguishing our facility as one of the top 15% of hospitals nationwide.



Community Benefits

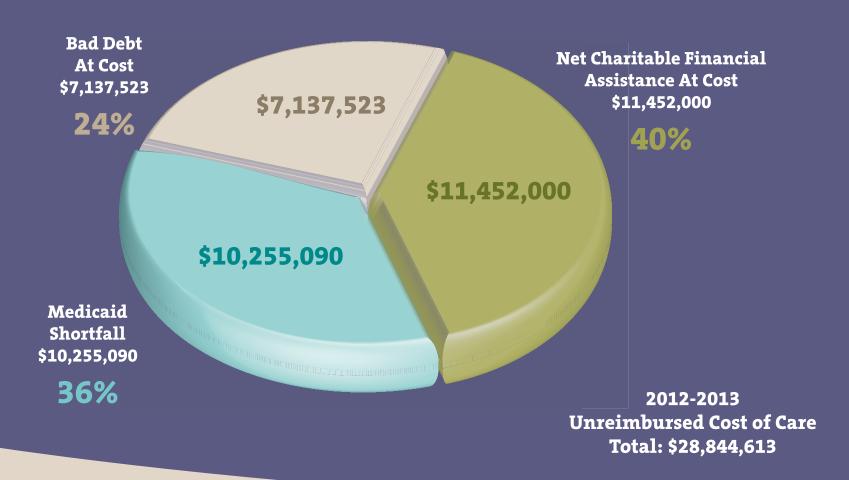
Community benefit programs enhance the health of our community in a variety of ways—health promotions, health screenings, medical education and community support—and exist to improve the lives of the people we serve. These activities go above and beyond the daily care of our patients.

Community health support and screenings includes education lectures and the Meals on Wheels program. Health profession education is comprised of clinical opportunities for nursing students and medical staff education. Community building activities offer financial and in-kind support, community health advocacy and workforce development. The graph below provides a snapshot of key programs and Knox Community Hospital's commitment to making Knox County a better place to live and work.



Unreimbursed Care

Knox Community Hospital is a not-for-profit, tax-exempt organization. This means excess revenue after operating expenses is reinvested to improve services, facilities, equipment and assistance to patients. As depicted in the graph below, we take our ability to grow this charitable aspect of our Mission very seriously.





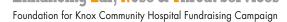
The Foundation 2012 and 2013 Campaigns

he Foundation for Knox Community Hospital raised more than \$815,000 in 2012 and 2013. The EnhancemENT 2012 campaign raised more than \$410,000 toward the purchase of equipment supporting the KCH Otolaryngology (ENT) department. In 2013, KCH enhanced the Orthopedics department with a variety of specialized equipment through The Foundation's GofORthopedics campaign, which raised more than \$400,000.





The Foundation for Knox Community Hospital Campaign



Douglas Leonard Chairman The Foundation for Knox Community Hospital

The Foundation

ear Friends

As the chair of The Foundation for Knox Community Hospital, I believe I speak for our board and every one of our members when I express our deep gratitude for the continued generosity of our community.

In 2012, we our exceeded our goal and raised \$412,000 toward the purchase of ENT equipment for the Department of Otolaryngology. In 2013, we raised \$404,000 for Orthopedic equipment.

I know I don't have to tell you what a truly outstanding community we have here in Knox County. I count it one of my most cherished honors to work with the staff and leadership of Knox Community Hospital and my colleagues at The KCH Foundation to support and enhance the kind of quality healthcare we are blessed to enjoy. On behalf of The Foundation Board, I encourage you to continue to support our work. And I thank you for the role you play in helping to improve the health of our friends and neighbors through the care provided at Knox Community Hospital.

Doog Seaward

Warm regards,
Douglas Leonard
Chair, The Foundation for Knox Community Hospital

2013 Annual Report – The Foundation for Knox Community Hospital

The Foundation for Knox Community Hospital commits to support the spirit, goals and mission of the hospital through the work and involvement in Foundation activities. We commit to those associated with The Foundation to define the core values, what they believe in and stand for. Our guiding principles are: Stewardship, Integrity, Innovation, Teamwork and Community Centered.

The philanthropic nature of our community has enriched the services and medical expertise offered by Knox Community Hospital allowing us to offer the highest quality healthcare for our community. The generosity of our neighbors also ensures that access to vital health and wellness programs will continue for those less fortunate in our community.

We have seen the difference that giving at all levels can make and are humbled by the compassion and generosity of our philanthropic community. Thank you for continuing to invest in the health and wellbeing of our community by supporting The Foundation for Knox Community Hospital.

Our Mission Statement:

The mission of The Foundation for Knox Community Hospital is to establish and maintain relationships that generate philanthropic support for the hospital and to provide education and support for effective hospital advocacy and governance thereby enhancing the hospital's ability to fulfill its community hospital mission.

Our Vision Statement:

The Foundation believes much of the strength of a community lies in having excellent healthcare close to home, with neighbors caring for neighbors. We will continue to evolve into an active and dedicated fund development entity that supports a first-class community hospital. We will work together with the hospital to serve as one set of eyes and ears to identify community health and wellness needs.

Our Values Statement:

The Foundation for Knox Community Hospital commits to support the spirit, goals and mission of the hospital through the work and involvement in Foundation activities. We commit to those associated with The Foundation to define the core values, what they believe in and stand for. Our guiding principles are: Stewardship, Integrity, Innovation, Teamwork and Community Centered.





Our Community's Generosity

2013 Foundation Sponsorship and Events

Whether you have participated in one of our special events, became a sponsor or annual giving donor, you are making a difference in the lives of those who live, work or travel to Knox County.

Package Sponsorships Net:\$325,000

3 Platinum

1 Gold

7 Silver

8 Bronze

35 Advocate

Fat Tuesday Net: \$11,875

March 12, 2013 at Parkside Restaurant and Tavern

Charity Golf Classic Net: \$35,979

July 26, 2013 Mount Vernon Country Club

5K Run/Walk Net: \$15,302

August 16, 2013

Celebrity Chef Dinners

A special thanks to each of our "Celebrity Chefs" who helped us make the 2013 Celebrity Chef dinners a big success:

- March 3—Sant
- April 4—Giles
- September 9—Holland
- November 11—Cush

All Celebrity Chef dinners in 2013 were held at the Mount Vernon Country Club.

Annual Giving Campaign

Your gift to the Annual Fund is critical in enabling The Foundation to support Knox Community Hospital in its mission, to heal and comfort those who are ill.

Thank you for your confidence in The Foundation for Knox Community Hospital and for your support of our work.



Special thanks to The Foundation for Knox Community Hospital 2013 Board of Directors

Doug Leonard

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Cheri Butcher

Vice Chair

Jim Giles

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Jeff Boucher

Treasurer

Sam Barone

Delores Bobo

Charles Brenneman

Lynn Clapper

Tom Fosnaught

Andy Fox

Jason Hall

Patrick McLarnan

Ann Schnormeier

Kristi Lou Small

Ian Watson

2013 Voting Members

Voting Members are appointed by The Board of Directors of The Foundation. Recommendations are made by the Nominating Committee. Prospective nominees have the talent and desire to help The Foundation achieve its goals as set forth in the Mission Statement. Geographic, ethnic and social diversity is desired so that all people of Knox County are duly represented. Recommendations may be offered by the Mayor or City Council of the municipal corporations of Knox County, Ohio; the Trustees of various townships located in Knox County; and the Board of Directors of the Apple Valley Property Owners Association. The Foundation Board attempts to have representatives from each of the county's municipal corporations and townships serve as Voting Members. There is also 1 seat for a physician representative to fill the maximum 45 Voting Members.

Township or Community

Fredericktown Village

Representative(s)

AVPOA Philip S. Renaud
Berlin Township J.W. Moody
Brown Township W.D. Leonard

Centerburg Village Terry K. Bumpus, Dave Humphrey
Clinton Township Cheri L. Butcher, Tammy Orsborn

and Marshall E. Winkle

College Township James A. Giles and Beverly A. Schnormeier

Andy Fox

Gambier Village Kathryn A. Brechler and Susan E. Sukys

Harrison Township Kristi Lou Small

Hilliar Township Gene Jackson and Phyllis Love
Howard Township Dolores Bobo and Lynn N. Clapper

Jackson TownshipKimberly McMullenJefferson TownshipCarolyn CrawfordMedical StaffBarry S. George, MD

Monroe TownshipNeil Bower and Marc J. OdenwellerMorris TownshipJonette Curry and Weston T. Snyder

Mount Vernon City

Samuel Barone, Kris A. Brechler, Charles R. Brenneman,

Keith A. Burley, Suzanne Cochran, Thomas R. Fosnaught,

Jason F. Hall, Richard K. Mavis, Patrick McLarnan,
Delores Melvin, Matt Starr and Austin Swallow
Jeff Boucher, Deborah Urton and Ian Watson

Pleasant Township Jeff Boucher
Wayne Township John Walsh

No Representative at present

Butler Township, Clay Township, Danville, Gann, Liberty Township, Martinsburg, Middlebury Township, Miller Township, Milford Township, Morgan Township, Pike Township, Union Township.

2013 Donors

\$100,000+

Ariel Corporation Ariel Foundation

\$25,000+

Richard I. and Arline J. Landers Foundation

\$10,000+

Ken and Jan Reynolds

\$5,000+

Brenneman Lumber & Kiln Drying First-Knox National Bank Bruce and Kathy White Ted and Ann Schnormeier Modern Builders, Inc. Philip S. Renaud II Small's Sand & Gravel Inc.

\$2,500+

Old Order Amish Church
Doug and Julie Leonard
Dr. Gregory and Holly Cush
Christopher Hetrick, DO
Keith and Vickie Sant
Gordy and Fran Yance
Kwi Holland
Dr. Rebecca Stilson and Dr. Michael Sullivan

\$1,000+

Mike and Elaine Ambrosiani Bob and Kathy Atwell Bruce and Carol Behner Blue & Company Lisa Braga

James and Maureen Buchwald Jeff and Cheri Butcher Century Link Elford, Inc. The Energy Cooperative Foster's Eastside Pharmacy Wilbur Gaunder Nursing Scholarship Fund Kim and Jim Giles Suzanne Helming, DO Hospital Physician Partners Ice Miller LLP Nancy Karam Dan and Sandy Kollar Kroger Community Rewards Bob Lantz Matesich Distributing Co.

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Mortellaro McDonald's
Amy D. Murnen, MD
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PNC Institutional Investments
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Husain Rasheed, MD
Shremshock Architects, Inc.
Paul Taiganides, MD
Chris and Pam Tuttle

Ian and Charlotte Watson

\$500+

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Rod and Deb Beckett
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Call Insurance Agency, Inc.
Stephanie Campbell
Didinger Family Fund
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Emeritus at HillenVale

Flappers Bar & Grille Sammie Hall Herald's Appliance & Electronics International Paper The Kenvon Inn Kenyon College The Killbuck Savings Bank Co. Levering Management, Inc. Robert and Elisabeth Meier Ken and Io Ann Miller Mohican Sports Medicine & Rehabilitation Mount Vernon Nazarene University Heidi Newman Bob and Penny Noell Danielle O'Brien Marc and Ien Odenweller The Ohio Eastern Star Home PSI Supply Chain Solutions, LLC. Riverside Radiology Group Nayef and Prema Samhat Deborah Shobe Snyder Funeral Homes Soroptimist Club Trillium Resources

up to \$500

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ACS Knox Title and Closing Services
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Curtis Adams
American Health Network of Ohio
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Rebecca Aune
Cathy Bailey
Misty Bailey
Vicki Balazs
Steve Ballantyne
Christina Ballanytne
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Suzanne Cochran Deborah Cockrell Coldwell Banker Quest Rodney and Susan Collins

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Knox County

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Stephanie Holt

Mandy Holt Lisa Hopkins

Peg Horn Tina Howard Ann Hudson Dave Humphrey

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Dollie Kershner Jessica Kidwell Alice Kissel Amy Knapp

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Alexandria Matheney Richard K. and Pegay Mavis

Mark May

Heidi May

William and Patricia McCulloh

Michael McKinley II Pat McKinley

Pat and Karen McLarnan

Wendy McLarnan Marguerite McLeod Jason Mentzer Carolyn Metcalf

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Jody Mickley Bobbi Mickley Marcia Mickley Patricia Mickley Bruce P. Miller, MD David Miller

David and Sharon Mills

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State Farm Insurance - Kris Brechler

Karen Stein Barbara Stiltner Claudia Stobauah Joan Stout Venda Stratford Susan and Paul Sukys Austin Swallow Kathy Swihart Jane Taylor

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Jeff & Norma Boucher

Lisa Braga Keith & Kate Burley Cheri Butcher Suzanne Cochran Comfort Inn Creative Images Elford, Inc.

Emeritus at HillenVale Fitness Dynamics Flappers Bar & Grille Foster's Eastside Pharmacy The Glenn A Gallagher Centre

Kwi Holland

KCH Center for Rehabilitation & Wellness

Kenvon Colleae The Kenyon Inn Sandy Kollar Kroger

The Kroaer Co. Foundation Charlie & Dr. Hydi Laidlaw-Smith

Lanning's Foods

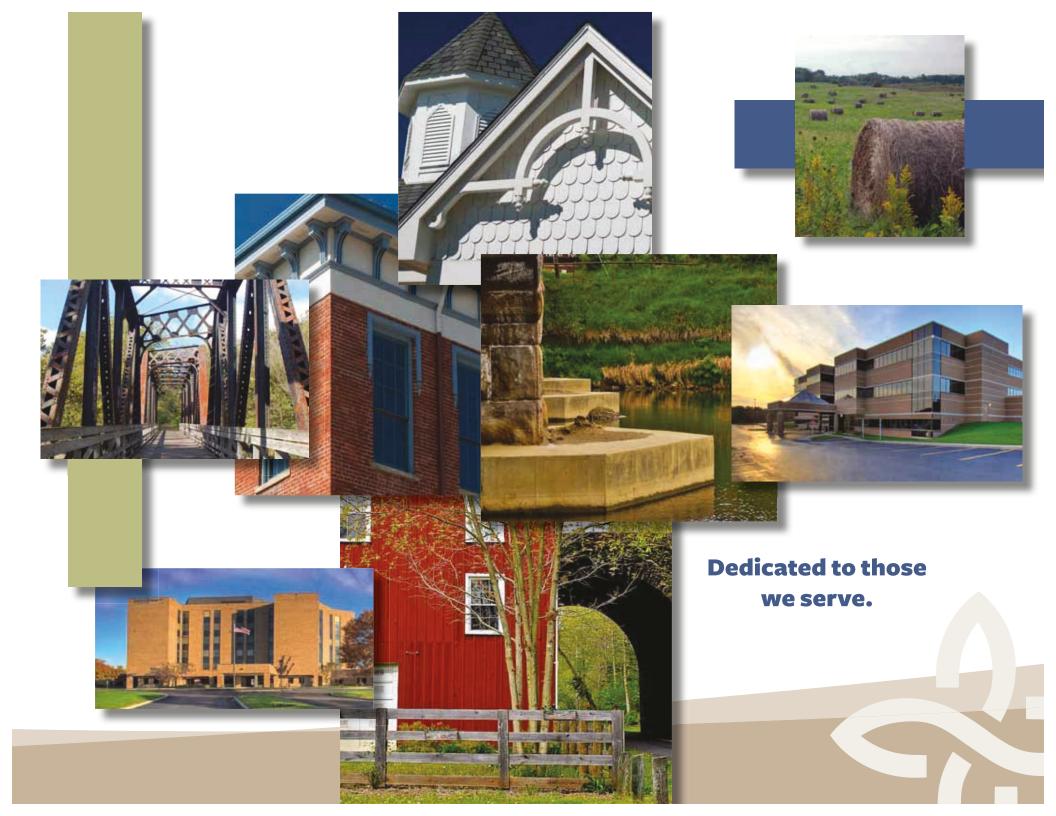
The Laurel's of Mount Vernon Pat & Karen McLarnan Money Concepts FPC Mortellaro McDonald's

Mount Vernon Clock Co. The Mount Vernon Inn MT Business Technologies Inc. Danielle O'Brien Paragraphs Book Store Phil Renaud Gale Robinson Shearer Equipment Kristi Lou Small Small's Sand & Gravel. Inc. Southside Diner Star Home Health Care Time Warner Cable Chris White

Ann Wilson









In the Community. For the Community.

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The community photography used in this publication was graciously provided by local photographer, Jamie L. Henry. Her work and biography can be viewed at www.zigninedesign.com